

Watson Engineering Solutions, Inc.

Madison WI 53711

Terms and Conditions of Sale

Shipping and handling

A \$5.50 shipping and handling charge applies to all orders less than 1 lb (most orders). All orders will be shipped via USPS priority mail which has an estimate delivery of 2-3 days within the US (not guaranteed). Most orders are processed and shipped within 24 hours Monday through Friday; excluding holidays. Other shipping arrangements can be requested; additional charges apply. For orders over 1 lb; the appropriate additional shipping charges apply.

Sales Tax

Only Wisconsin residents need to pay 5.5% sales tax. Any sales tax due outside Wisconsin is not collected by Watson Engineering Solutions and is the responsibility of the customer.

Returns

- All returned items must be received within 45 days of the order processing date.
- All items must be in salable condition with all parts and accessories included.
- All returned items are subject to a 10% restocking fee.
- Defective items will be replaced without charge.
- Shipping and handling charges are not refundable.

International Orders

Watson Engineering Solutions, Inc. only allows international orders which are in accordance with the Export Administration Regulations. A \$15.00 shipping and handling charge applies to all orders less than 1 lb (most orders). All orders will be shipped via USPS global priority mail. Most orders are processed and shipped within 24 hours Monday through Friday; excluding holidays. Other shipping arrangements can be requested; additional charges apply. For orders over 1 lb; the appropriate additional shipping charges apply.

Privacy Policy

Watson Engineering Solutions values your business as well as keeping your personal information private. We never sell or share any personal information you provide with third parties.